

# Anna Raffaele

## PennWest Edinboro Student

### CONTACT

annaraffaele1990@gmail.com  
Linkedin.com/in/anna-raffaele-10aa1a215  
Pittsburgh, PA  
web: <https://annaraffaele.weebly.com/>  
kattis: <https://open.kattis.com/users/anna-raffaele>

### OBJECTIVE

Experienced and dedicated student seeking to provide my skills in software development, team management, UI/UX, and back and front-end programming. Eager to work with others and produce quality work.

### EXPERIENCE

#### IT DESK ASSOCIATE (PENNWEST EDINBORO UNIVERSITY)

March 2025 - current

- Took calls and walk-ins to help clients with technological issues, complaints, and inquires.
- Worked as a team to create a positive and friendly environment for customers and solve problems.
- Gained hands on experience with computer hardware and software issues & solutions.

#### VICE PRESIDENT (PENNWEST EDINBORO UNIVERSITY)

April 2025 - current

- Attended congress, e-board, senate, and club meetings to promote events, discuss policies, advocate for students and staff, and network.
- Led weekly advocacy committee meetings to gather student input to bring to the proper channels for change.

#### EDUCATION INTERN (ID TECH)

Summer Internship 2025

- Resolved issues promptly and communicated effectively with students and coworkers to promote a safe and effective environment.
- Taught professional animation and programming material in a group and in one-on-one settings to young adults and children.

#### PEER EDUCATOR / SGA CONGRESS REPRESENTATIVE

#### (PENNWEST EDINBORO UNIVERSITY)

August 2023 - Current

- Experience with creating educational, interactive, and informative content for students & events.
- Attended several trainings on healthy relationships, boundaries, critical thinking, positive coping skills, and handling crisis in group and personal settings.

#### SUMMER PRE-APPRENTICE (SIMCOACH GAMES)

Summer 2022

- Learned how to use multimedia and creative platforms.
- Acted as a producer in 2 groups gaining experience in teamwork, problem solving, product development, and communication.

### ABOUT ME

Committed student with a proven track record of merit & determination. Involved in on-campus groups that focus on leadership development, event planning, and personal growth.

### AWARDS & CERTIFICATIONS

- Certificate of Completion for Peer Responder Training Program (PennWest Edinboro, 2024)
- Certificate of Completion of Pre-Apprenticeship at SimCoach Games (Department of Labor and Industry, 2022)

### VOLUNTEERING & ACTIVITIES

- PennWest Peer Responders (2023 - current)
- PennWest Leadership Academy (2023 - current)
- Computer Science Club - Public Relations Officer (2023 - current)
- Creation of Games Society - Secretary (2025 - current)
- PennWest Student Government - Vice President (2025 - current)
- PennWest Honors Board - Sophomore and Junior representative (2024 - current)

### EDUCATION

PennWest Edinboro University  
Bachelor of Computer Science (2023 - current)

PennWest Edinboro University  
Bachelor of Animation (2023 - current)

### SKILLS

- Leadership
- Effective communication
- Teamwork
- Adaptability & Flexibility
- Python, C++, JavaScript
- Time management
- Accountability and reliability
- Critical thinking
- Unreal Engine, Maya, Blender, Visual Studio, and Adobe